

Urgent Field Safety Notice

CC 23-01.A.OUS December 2022

ADVIA Centaur® XP ADVIA Centaur® XPT ADVIA Centaur® CP

SARS-CoV-2 IgG (sCOVG) Kit Lot 19529015 Calibration Failures

Our records indicate that your facility may have received the following product:

Table 1. ADVIA Centaur® Systems Affected Product(s)

Assay	Siemens Material Number (SMN)	Unique Device Identification (UDI)	Kit Lot Number	Date of Manufacture (YYYY-MM-DD)	Expiration Date (YYYY-MM-DD)
SARS- CoV-2 lgG (sCOVG) (100T)	11207376	(01)00630414608662(10)19529015(17)20230221	Ending in lot 015	2022-07-21	2023-02-21

Reason for Correction

The purpose of this communication is to inform you of an issue with the product indicated in Table 1 above and provide instructions on actions that your laboratory must take.

Siemens Healthcare Diagnostics Inc. has confirmed calibration failures, due to an error in the Master Curve Card, with the ADVIA Centaur Systems SARS-CoV-2 IgG (sCOVG) lots listed above in Table 1.

The issue is isolated to the ADVIA Centaur Systems sCOVG Kit Lots listed in Table 1. Alternate kit lots are available and are not impacted by this issue.

Atellica IM sCOVG is not affected by this issue.

Siemens is currently investigating root cause.

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Risk to Health

The risk to health as a result of an apparent delay in testing for SARS-CoV-2 IgG is considered negligible.

Actions to be Taken by the Customer

- Please review this letter with your Medical Director.
- Discontinue use of and discard the kit lots listed in Table 1.
- Review your inventory of these products to determine your laboratory's replacement needs and to provide information to Siemens Healthineers for reporting to the authorities.
- Complete and return the Field Correction Effectiveness Check Form attached to this letter within 30 days.
- If you have received any complaints of illness or adverse events associated with the
 products listed in Table 1, immediately contact your local Siemens Healthineers Customer
 Care Center or your local Siemens Healthineers technical support representative.

Please retain this letter with your laboratory records and forward this letter to those who may have received this product.

We apologize for the inconvenience this situation may cause. If you have any questions, please contact your Siemens Healthineers Customer Care Center or your local Siemens Healthineers technical support representative.

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FIELD CORRECTION EFFECTIVENESS CHECK

ADVIA Centaur® Systems SARS-CoV-2 IgG (sCOVG) Kit Lot 19529015 Calibration Failures

This response form is to confirm receipt of the enclosed Siemens Healthcare Diagnostics Urgent Field Safety Notice (UFSN) CC 23.01.A.OUS dated December 2022 regarding ADVIA Centaur® Systems SARS-CoV-2 IgG (sCOVG) Kit Lot 19529015 Calibration Failures.

Please read each question and indicate the appropriate answer.

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	1.	I have read and understood the Urgent Field Safety No in this letter.	otice instructions provided	Yes □	No 🗆					
	2.	Do you now have any of the noted product(s) on hand inventories before answering.	? Please check	Yes □	No 🗆					
		If the answer to the question above is yes, please complete the table below to indicate the quantity of affected product in your laboratory and replacement product required.								
		Product Description Product Catalog #/SMN #/Lot #	Quantity of Affected Product in inventory Discarded/ Replacement Quantity Required							
SARS-CoV-2 IgG (sCOVG)/ SMN: 11207376/ Lot # 19529015 (100T)										
١	lame of	person completing questionnaire:								
T	itle:									
lı	nstitutio	n:	Instrument Serial Numb	er:						
S	Street:									
C	City:		State:							
F	hone:		Country:							
C	Custome	er Sold To #:	Customer Ship To #:							
le	ease se	and a scanned copy of the completed form via email to	XXXX@XXXX.							

Or to fax this completed form to the Customer Care Center at XXXXXX.

If you have any questions, contact your local Siemens Healthineers technical support representative.