

## Urgent Medical Device Field Action

AUG-03-2023 | 2023-002 | Rev 01

### Subject: Unintended movement from travel unit at MEERA operating tables

#### Products affected:

Our records indicate that the below listed products were delivered to your location. Please verify if you have any of the listed products and complete the information below.

Item number	Serial number
720001B2	100 – 11046
720001F2	10 – 599
710001B2	1 - 252

Record the total number of affected products currently located at your facility here please ☐ \_\_\_\_.

#### Description of the issue

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Under certain conditions, we have identified that an issue might prevent the device from performing as intended. A specific sequence of commands on the control unit activates the traction drive and triggers an unintended driving (autodrive) of max. 7 sec.

#### Potential hazards

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This issue of unintended driving (autodrive) may result in the following reasonably foreseeable injury or damage to the health of patients and/or users:

- 1) Musculoskeletal/Blunt injury, self-limiting of a patient and/or user.
- 2) Minor musculoskeletal/Blunt injury, Minor soft tissue contusion (Hematoma, Bruise) of a patient and/or user.
- 3) Major musculoskeletal/Blunt injury (Hematoma, Contusion) of a patient and/or user.
- 4) Procedural delay.
- 5) User inconvenience.

## Precautions

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The device can be used in accordance to the instructions for use, with extra attention to the following:

- Do not press the sequence of commands on the operator panel;  
1<sup>st</sup> version:  
MEERA is locked
  1. Press the unlock button on the remote control
  2. Press the lock button again during the unlock operation
  3. Press the motor drive button during the lock operation
  4. When Meera is in the locked state, press the unlock button again.
- Do not press the sequence of commands on the operator panel;  
2<sup>nd</sup> version:  
MEERA is locked
  1. Press the unlock button on the remote control
  2. Press the motor drive button
  3. Press the lock button

## Corrective action

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A software solution that will correct this issue has been developed.

Getinge will initiate a field action of all affected device units. You will be contacted by your Getinge sales or service representative to plan for the update of your device.

Please complete the attached document "FA2023-002 Confirmation of Distribution" and maintain awareness on this notice and related actions until your operating table has been updated to ensure effectiveness of the corrective action. Return it to [DL-DE30-QRCFieldActionHandling@getinge.com](mailto:DL-DE30-QRCFieldActionHandling@getinge.com), please.

## Distribution

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This Getinge Field Notice needs to be distributed to those individuals who need to be aware within your organization - or to any organization where the potentially affected devices have been transferred. Please maintain awareness of this notice and resulting action for the use period of the device to ensure effectiveness of the corrective action. In cases where you as customer choose not to proceed with completion of the corrective action requirements described above, Getinge cannot accept any responsibility for safety related issues or legal liabilities caused by the failure to respond to this Field Safety Notice. The competent authority has been informed about this communication and issue.

We apologize for any inconvenience this may cause and we will do our outmost to carry through this action as swiftly as possible.

Attachment:

Confirmation of Distribution

Should you have questions or require additional information, please let us know.

Sincerely,

Quality Management

C.-U. Hinrichs, Quality Engineer



Digital unterschrieben  
von Claus-Uwe Hinrichs  
Datum: 2023.08.09  
15:20:47 +02'00'

B. Wiemer, Senior Quality Compliance Engineer (deputy of D. Gutekunst)



Digital unterschrieben von  
Bastian Wiemer  
Grund: Approval on behalf  
of Diana Gutekunst  
Datum: 2023.08.09  
15:27:53 +02'00'