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**URGENT - FIELD SAFETY NOTICE  
Telemis-Medical Software  
Reference FSN 26515**

Date : 12<sup>th</sup> May 2021

**Recipients of this document**

This document is intended for all users of the Telemis-Medical software, and in priority to the chief of radiology, the PACS Manager and the IT Manager.

**Subject**

Telemis recently discovered an issue when selecting a patient in the worklist windows (Viewer, Acquisition Controller,...): when the list is filtered, another patient could be actually selected.

This problem could affect patient security. Please ensure that all potential users in your institution have read this security notice and the security recommendations.

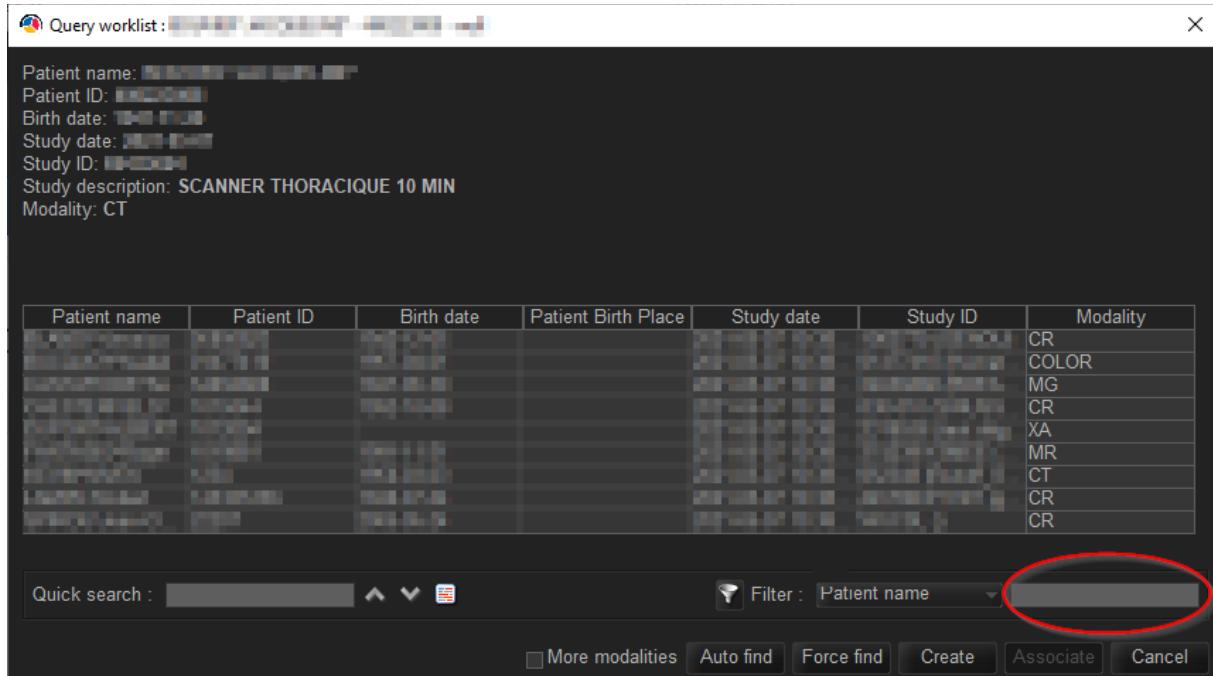
No incident impacting a patient has been observed to date.

**Impacted systems**

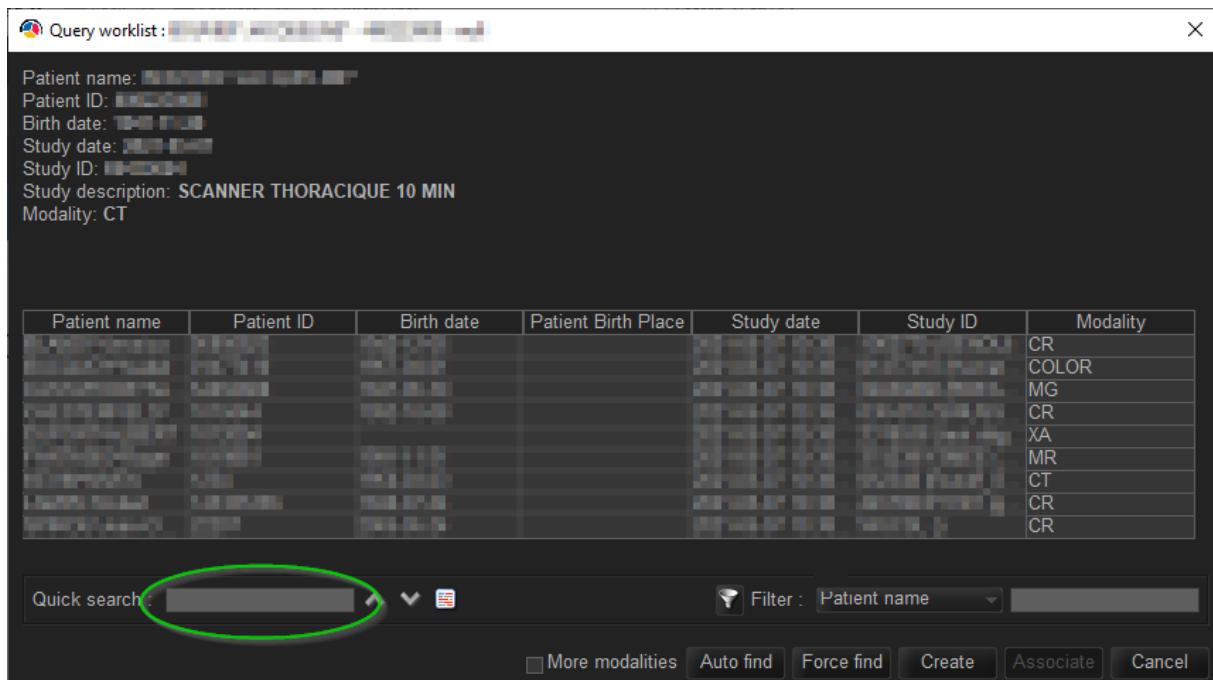
All sites using versions 4.95 are potentially impacted.

## Problem description, situations in which the problem may occur and possible consequence

When selecting a patient in the worklist windows (TMRHE, TMAAC, ...), when the list is filtered, another patient could be actually selected. The problem can be visible to the user in some cases but not always:



Note: quick search is not impacted:



The worklist window is used in different places such as:

- TMAAC
- TM-Welcome

- TMRHE: TM-Community
- TMRHE: DICOM / Multimedia import
- TMRHE: DICOM export

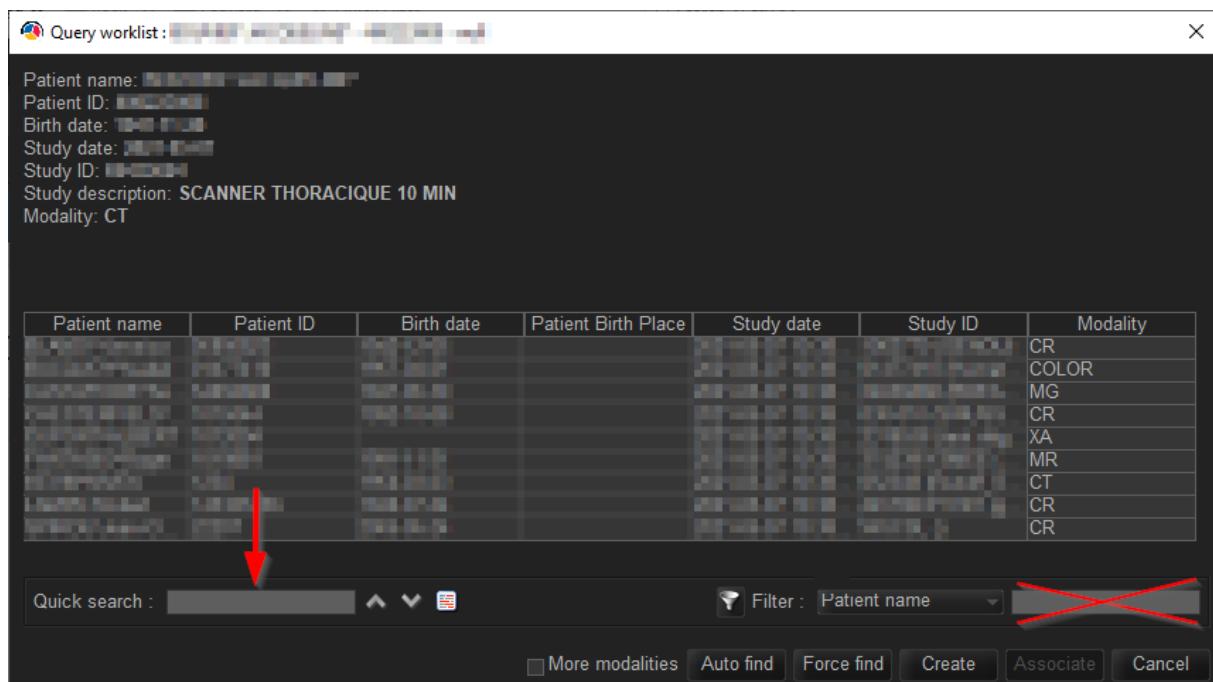
## Medical risk

The information in the worklist that will be used is different from the one selected. The association will be made with an incorrect entry in the worklist (ie the wrong Patient) and therefore could impact the patient health.

## Security recommendations

Correction will be available as part of a 4.95 patch expected end of May or June 2021.

In the meantime, the filtering option in the worklist window must not be used. As a workaround the quick search feature can be used instead:



## **Corrective action**

As soon as the new release of the software is available, your *Telemis-Medical* installation will be updated, free of charge, and you will be informed of the correction.

Be assured that the development engineers of Telemis are making every possible effort to resolve this problem as soon as possible. This is our top priority.

If you have any question, please contact our product support :

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Telemis confirms that the National Authorities have been informed of this safety notice.

Sincerely,

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