

<Hospital_Name>

<Users_Name>

<Department>

<Customer_Address>

<Zip_Code> <City>

<Country_Name>

<Reference: 97593441-FA>

26 May 2026

SRN: US-MF-000004702

Urgent Field Safety Notice - Urgent Medical Device Recall CRE™ Wireguided, CRE PRO™, and CRE PRO GI™ Balloon Dilation Catheters

Dear Materials Manager and/or Healthcare Professional,

Boston Scientific is initiating recall of CRE™ Wireguided, CRE PRO™ Wireguided, and CRE PRO GI™ Wireguided balloon dilation catheters due to a potential sterile breach of the pouches in which the devices are packaged. These catheter products are primarily used to endoscopically dilate strictures of the alimentary tract. This recall affects only the devices listed in Attachment 1.

The reported issue is highly detectable upon visual inspection of the silver side of the pouch. A total of 18 complaints have been received and of those, 1 unit was confirmed as a sterile breach. In all cases, no patients were impacted because the damage to the packaging was identified upon device receipt prior to use in a procedure. The most common adverse health consequence reasonably foreseeable to occur is a prolonged procedure of negligible severity to account for device exchange prior to the procedure. It is reasonable to expect that another of the same or a similar gastrointestinal dilatation balloon would be readily available for use as they are commonly stocked items in a facility where endoscopic procedures are performed.

Our records indicate that your facility has received some of the concerned product. **The table below (Attachment 1) provides a complete list of all affected products**, including Product Description, Material Number (UPN), GTIN, Lot/Batch numbers and expiry date. Please note that **only the devices listed below are affected. No other Boston Scientific product is involved in this Field Safety Notice.** **Further distribution or use of any remaining product affected by this action should cease immediately.**

INSTRUCTIONS:

1- **Please immediately discontinue use of the Boston Scientific product reported in the list and remove all of the affected units from your inventory**, regardless of where these units are stored in your facility. **Segregate the units in a secure place, pending return to Boston Scientific.**

2- Immediately post this information in a visible location near the affected products to ensure this information is readily accessible to all handlers and users of the device.

3- **Please complete the attached Verification Form even if you do not have any product to return.**

4- **When completed, please return the Verification Form to your local Boston Scientific office** for the attention of <Customer_Service_Fax_Number> on or before **10 June 2026.**

5- **If you have products to return**, please package them in an appropriate shipping box. **After receipt of the Verification Form, Boston Scientific will contact you to arrange return.**

6- Please pass this notice to any health professional from your organization that needs to be aware and to any organization where the potentially affected devices have been transferred (if appropriate). Please provide Boston Scientific with details of any affected devices that have been transferred to other organizations (if appropriate).

Your National Competent Authority has been informed of this communication.

Any adverse events or quality concerns associated with use of these devices should be reported to Boston Scientific and Competent Authorities if appropriate.

Patient safety is Boston Scientific's highest priority. As such, we are committed to transparent communication with physicians and healthcare professionals to ensure you have timely, relevant information for managing your patients. If you have any questions or would like assistance with this Field Safety Notice, please contact your local Sales Representative.

Yours sincerely,



Conor Dolan

Vice President, Global Quality

FOR BOSTON SCIENTIFIC INTERNAL USE ONLY

Account Email: <Contact Email>

Language: <Language(s)>

LFAC Team: <LFAC_Distribution_Email_Address>

Country Code-Sold to: <Country_Code>-<Sold_to_b>

Attachment: Verification Form

Attachment 1- Affected Device List

Product Description	Material Number (UPN)	GTIN	Lot #	Expiration Date Range
CRE WG 6-8MM/240CM/5.5 F/G	M00558450	08714729339380	38064056, 38064057, 38200574, 38200575, 38204504, 38204506, 38204508, 38628161	October 24, 2028 through March 30, 2029
CRE WG 8-10MM/240CM/5.5 F/G	M00558460	08714729339397	38064055, 38099717, 38100033, 38100034, 38164759, 38165000, 38165003, 38293338, 38333957, 38347335, 38398766, 38529517	
CRE WG 10-12MM/240CM/5.5 F/G	M00558470	08714729339403	38099718, 38165001, 38165002, 38196568, 38196569, 38196570, 38204512, 38285933, 38397792, 38552115	
CRE WG 12-15MM/240CM/5.5 F/G	M00558480	08714729339410	38033567, 38056239, 38056940, 38056941, 38215260, 38266854, 38266855, 38293330, 38391881, 38413876, 38413877, 38413878, 38413879, 38414080, 38422547, 38446204, 38468862, 38529518, 38529519, 38585004, 38622477, 38622478, 38670501, 38670502, 38686282, 38686283, 38726666	
CRE WG 15-18MM/240CM/5.5 F/G	M00558490	08714729339427	38033568, 38033569, 38033570, 38033571, 38047498, 38047722, 38047731, 38200167, 38239090, 38325016, 38325017, 38413205, 38413206, 38413207, 38413208, 38413214, 38422541, 38422542, 38422543, 38479759, 38507304, 38519498, 38529540, 38529541, 38529543, 38529544, 38585006	
CRE WG 18-20MM/240CM/5.5 F/G	M00558500	08714729339434	38033572, 38063250, 38063251, 38063252, 38211783, 38211784, 38215261, 38215262, 38215263, 38222236, 38222237, 38222238, 38222239, 38241879, 38242360, 38242361, 38334062, 38334063, 38347338, 38468864, 38472364, 38472365, 38479755, 38596733, 38596736, 38596884	
CRE PRO WG 6-8MM 240CM	M00558660	08714729797548	38031492, 38031493, 38031494, 38075351, 38078758, 38078759, 38130599, 38131540, 38131541, 38162878, 38380212, 38380333, 38408115, 38408117, 38408118	
CRE PRO WG 8-10MM 240CM	M00558670	08714729797555	38031497, 38031499, 38067106, 38067107, 38067108, 38077694, 38078752, 38078753, 38078754, 38078756, 38110982, 38131542, 38131543, 38131544, 38162876, 38169207, 38176724, 38176725, 38176728, 38176729, 38200576, 38240328, 38285224, 38297438, 38297439, 38297800, 38297801, 38306683, 38306684, 38357962, 38357963, 38357964, 38357965, 38357966, 38371552, 38381888, 38400165, 38437963, 38468757, 38468758, 38468861, 38507306, 38507307, 38552610, 38552612, 38552613, 38598329	October 24, 2028 through March 30, 2029
CRE PRO WG 10-12MM 240CM	M00558680	08714729797562	38031620, 38031621, 38031622, 38031623, 38031624, 38031625, 38031626, 38031627, 38031628, 38031629, 38031631, 38075353, 38078357, 38078358, 38078359, 38078740, 38078741, 38078742, 38078743, 38078744, 38078745, 38078747, 38100058, 38100717, 38100718, 38118422, 38118423, 38118424, 38118425, 38118426, 38118427, 38139132, 38139133, 38164341, 38169205, 38169206, 38172338, 38176726, 38176727, 38187283, 38193521, 38238865, 38304060, 38304061, 38304062, 38304063, 38304064, 38306688, 38334070, 38334071, 38334072, 38334073,	

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CRE PRO WG 12-15MM 240CM	M00558690	08714729797579	38031635, 38031636, 38031637, 38031638, 38031639, 38031640, 38031641, 38043114, 38043115, 38053614, 38053615, 38053616, 38078354, 38188253, 38200578, 38211780, 38214898, 38214899, 38222485, 38222487, 38241871, 38241872, 38267022, 38267023, 38267024, 38267025, 38267026, 38267027, 38267028, 38269136, 38269137, 38269138, 38277754, 38277755, 38278152, 38278153, 38278154, 38285222, 38293322, 38293324, 38293325, 38293326, 38293327, 38293328, 38293329, 38303877, 38303878, 38320463, 38346664, 38346681, 38347329, 38378376, 38379273, 38379917, 38379918, 38379919, 38380040, 38380041, 38380042, 38383937, 38383938, 38383939, 38383980, 38383981, 38383982, 38383983, 38383984, 38398522, 38414085, 38414086, 38414087, 38414088, 38414089, 38414090, 38414091, 38414092, 38446200, 38446201, 38446202, 38446216, 38479982, 38479985, 38507560, 38529186, 38529191, 38529193, 38529195, 38529197, 38529198, 38529199, 38529380, 38529381, 38529383, 38529384, 38570828, 38570829, 38570830, 38589819, 38672655,	
CRE PRO WG 15-18MM 240CM	M00558700	08714729797586	38043116, 38192116, 38192117, 38192118, 38192119, 38192960, 38192961, 38214896, 38214897, 38222153, 38222496, 38222497, 38222498, 38222499, 38222660, 38222661, 38222662, 38222663, 38222664, 38222665, 38238864, 38239084, 38239085, 38239086, 38239087, 38239088, 38239089, 38241874, 38241875, 38241876, 38242679, 38242820, 38242821, 38242822, 38242824, 38269134, 38269135, 38274558, 38274559, 38282412, 38324631, 38324632, 38324633, 38324634, 38324636, 38324637, 38324638, 38347325, 38347326, 38347327, 38347328, 38364300, 38381887, 38421906, 38421907, 38421908, 38421909, 38421910, 38421911, 38421912, 38421913, 38421914, 38441933, 38441934, 38441935, 38441936, 38450077, 38450078, 38450079, 38450260, 38450261, 38450262, 38450263, 38462131, 38462132, 38462133, 38468755, 38468756, 38472371, 38472372, 38472373, 38479757, 38503030, 38507563, 38507564, 38507566, 38507567, 38507568, 38507569, 38568778, 38568779, 38568860, 38585010, 38585011, 38585012, 38585013, 38621957, 38642724, 38665032, 38665034, 38665035, 38678315, 38688161	October 24, 2028 through March 30, 2029

CRE PRO WG 18-20MM 240CM	M00558710	08714729797593	38031485, 38031486, 38031487, 38031488, 38031489, 38031490, 38031642, 38031643, 38031644, 38031645, 38043600, 38043601, 38043602, 38043603, 38043604, 38055580, 38055581, 38055582, 38099704, 38099705, 38099706, 38099707, 38099709, 38099710, 38099711, 38099712, 38099713, 38099714, 38099715, 38110376, 38110377, 38110378, 38110379, 38131547, 38131548, 38150880, 38150881, 38150882, 38150883, 38162872, 38162873, 38162874, 38162875, 38169202, 38169203, 38188254, 38188255, 38193520, 38241877, 38241878, 38258885, 38258886, 38258887, 38258888, 38258889, 38278151, 38285220, 38285221, 38306689, 38306692, 38338285, 38338288, 38338290, 38338292, 38338294, 38338296, 38338297, 38338299, 38338301, 38347330, 38462126, 38462127, 38462128, 38479753, 38479754, 38553525, 38608099, 38612876, 38612877, 38612878, 38622479, 38622600, 38622601, 38678316, 38678317, 38678760
CRE PRO GI WG 6-8MM 240CM	M00558800	08714729933915	38066635
CRE PRO GI WG 8-10MM 240CM	M00558810	08714729933922	38066637
CRE PRO GI WG 10-12MM 240CM	M00558820	08714729933939	38051961, 38066636
CRE PRO GI WG 12-15MM 240CM	M00558830	08714729933946	38380044, 38380047, 38734834
CRE PRO GI WG 15-18MM 240CM	M00558840	08714729933953	38665037, 38676537

<Sold_to> - <Hospital_Name> - <City> - <Country_Name>

Please Complete the form even if you do not have any affected product & send it to your Local Office:
<Customer_Service_Fax_Number>

Verification Form – Urgent Medical Device Recall
CRE™ Wireguided, CRE PRO™, and CRE PRO GI™ Balloon Dilation Catheters
97593441-FA

1- We acknowledge receipt of the Boston Scientific Field Safety Notice dated 26 May 2026.

2- **Boston Scientific records indicate you have received the following affected products** (*additionally please check inventory against complete list of affected products provided*)

Material N° (UPN)	Lot / Batch N°	Customer PO	Qty Sent	Qty to return (Single Units)

3- We confirm that all areas where affected product could be located have been checked.

4- **Tick one of these statements*, sign this Form** and send it to <Customer_Service_Fax_Number>

- ☐ We do not have any affected product.
- ☐ We have found affected product(s): Please confirm the quantity to return above. *If you are returning product not listed above, please **add the UPN, Lot/Batch/Serial number and the quantity to return.***

TO RETURN PRODUCTS:

- 1- After receipt of the Verification Form, Boston Scientific will contact you to arrange return.
- 2- Prepare the package.
- 3- Follow the instructions given by your Local Office about collection of the package.

NAME* _____ Title _____

Telephone _____ Email _____

Customer' **SIGNATURE*** _____ **DATE*** _____

* Required field

dd/mm/yyyy