

URGENT FIELD SAFETY NOTICE

MiniMed™ Paradigm™, MiniMed™ 600 series, and MiniMed™ 700 series insulin pump systems

Pump Placement with Respect to Infusion Site

Notification

Products impacted:

Insulin Pump	Model/CFN Number
Paradigm™	MMT-554, MMT-715, MMT-722, MMT-754
MiniMed™ 640G Insulin Pump	MMT-1711, MMT-1712, MMT-1751, MMT-1752
MiniMed™ 670G Insulin Pump	MMT-1761, MMT-1762, MMT-1781, MMT-1782
MiniMed™ 720G Insulin Pump	MMT-1809, MMT-1810, MMT-1859, MMT-1860
MiniMed™ 740G Insulin Pump	MMT-1811, MMT-1812, MMT-1861, MMT-1862
MiniMed™ 770G Insulin Pump	MMT-1881, MMT-1882, MMT-1891, MMT-1892
MiniMed™ 780G Insulin Pump	MMT-1885, MMT-1886, MMT-1895, MMT-1896

February 2026

Medtronic reference: FA1514

EU Manufacturer Single Registration Number (SRN): US-MF-000023100

Dear Medtronic Diabetes Community member,

We are contacting you with guidance about how to position your pump and infusion set.

Please note that this issue and the required actions apply to all MiniMed™ Paradigm™,

MiniMed™ 600 Series, and MiniMed™ 700 Series pump models.

Issue Description

- Due to environmental conditions, there may be slight variability in the amount of insulin delivered when your pump is worn at distances above or below the location of your infusion set.
- This variability may increase with increasing distances above or below your infusion set location.
- Placing the pump above your infusion site can cause over-delivery and placing it below your infusion site can cause under-delivery.
- The greatest variability in insulin delivery may occur at distances beyond 35.5 cm above or below

your infusion set location.

- This variability in insulin delivery will not be captured in your pump's history or CareLink reports.

Risk to Health:

- Individuals who require lower daily insulin doses and those with high insulin sensitivity may experience changes to their blood sugar (hypoglycemia or hyperglycemia) because of this phenomenon.
- If you are unsure whether this applies to you, it is important that you seek guidance from your healthcare professional.

As of January 27, 2026, Medtronic has not identified any user complaints that can be attributed to this issue.

Medtronic MiniMed will update the User Guides for our currently distributed insulin pumps to include the following:

"It is important to keep the location of your pump stable relative to your infusion site. Do not wear or place your pump more than 14 inches (35.5 cm) above your infusion site. Doing so can cause an over-delivery of insulin, which may result in hypoglycemia."

Your Required Actions:

- Keep the location of your insulin pump close to your infusion site.
- If you need to raise the pump above your infusion site, such as when a parent or caregiver is using the pump for a child, limit the time that the pump is held above the infusion site.
- Pay attention to any alerts from your pump as well as symptoms of hypoglycemia and hyperglycemia; follow your healthcare professional's treatment instructions in these situations.
- If you have any concerns about how this may impact insulin delivery and blood glucose, please contact your healthcare professional. You may also contact us at your Medtronic contact with any questions about this notification.
- Please acknowledge that you have read and understood this notification and have followed the actions listed in this notification by completing and returning the confirmation form.



As always, we are here to support you and ensure we deliver the highest quality products possible. If you have further questions or need assistance, please contact Medtronic your contact .

Sincerely,

A handwritten signature in black ink that reads "Federico Gavioli".

Federico Gavioli

Sr Vice President Diabetes EMEA & Americas
Medtronic Diabetes

A handwritten signature in black ink that reads "Ohad Cohen".

Ohad Cohen M.D.

Global Sr. Medical Affairs Director
Medtronic Diabetes