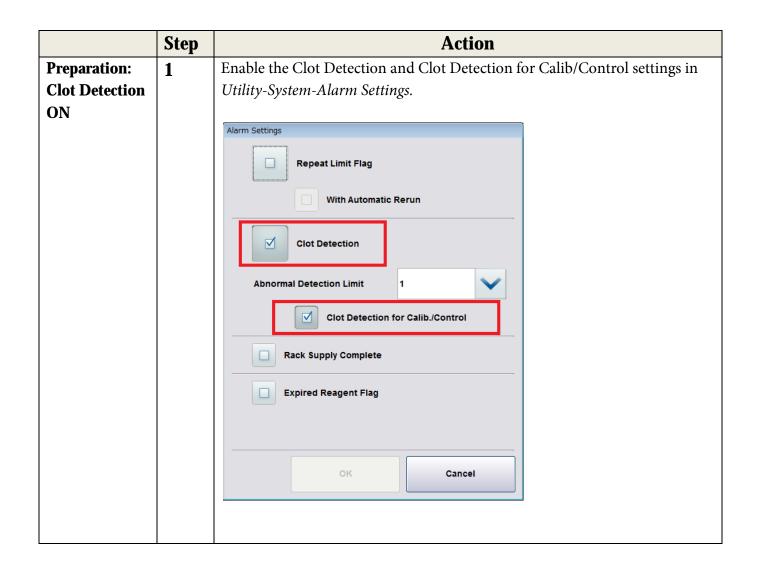
When the system alarm *Sample Short* or *Abnormal Aspiration* is issued while there is still sufficient amount of sample volume, it is necessary to replace the sample probe. A verification of the measurement results is required.

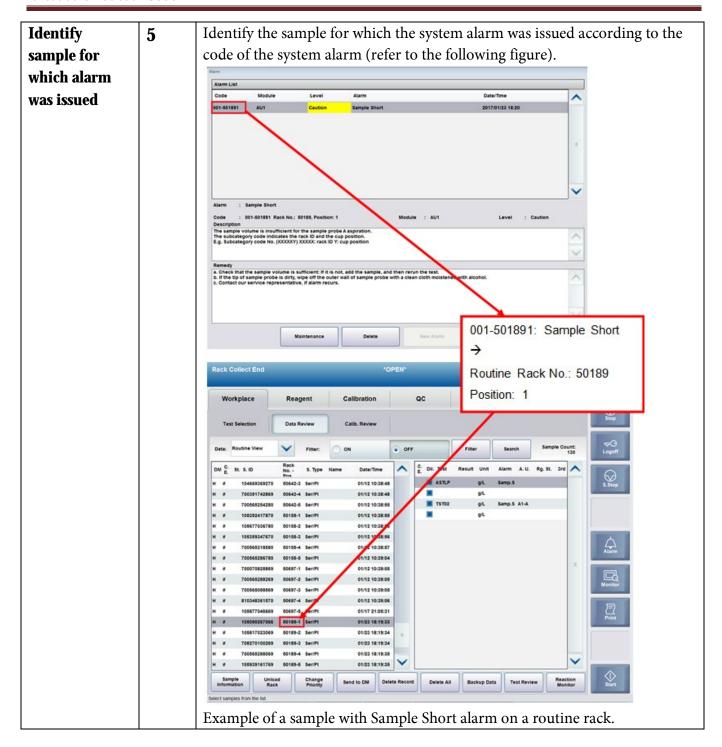
When there is no replacement sample probe available, clean the inside and outside of the sample probe. This is described in the Operator's Manual Version 5.1 and in the manual "cobas 8000 modular analyzer series Interlock Manual c 502 module –Version 2.1 Software version 06-02". The inside cleaning maintenance actions of the cobas c502 module series can only be performed by specially trained operators. Please refer to the coinciding procedures "Eliminating clogging of the sample probe" and "Cleaning all pipetter probes and rinse nozzles".



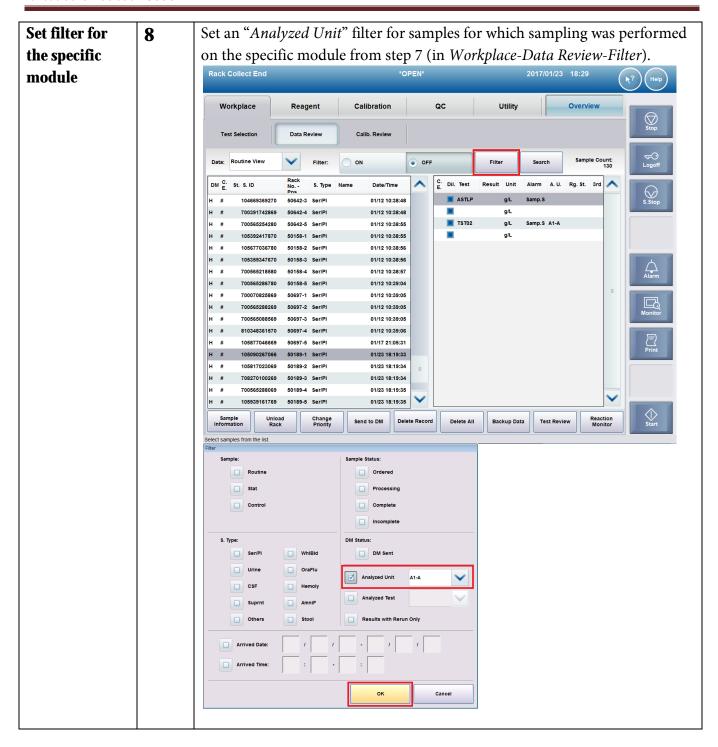
	Step	Action							
Check the	2	The table below shows the system alarm list of Sample Short and Sample							
Sample Short		Clot.							
and Sample		Alarm	Module	Alarm Code	Alarm Sub Category				
Clot alarm		Sample Short	ISE	010	XXXXXY XXXXX: rack No. Y: cup position XXXXXY XXXXX: rack No. Y: cup position 0XXXXX XXXXX: rack No.				
			c701/c702	001 - 002					
			c502	401 – 440 (The cup position is indicated by alarm code)					
				441	000001				
		Abnormal Aspiration	ISE	007	XXXXXY XXXXX: rack No.				
		(The alarm of Sample Clot is issued as "Abnormal Aspiration")	c701/c702	004 - 005	Y: cup position XXXXXY XXXXX: rack No.				
			c502	451 – 490 (The cup position is indicated by alarm code)	Y: cup position 0XXXXX XXXXX: rack No.				
				491	000001				
Sampling Stop	3	a) When the alarm is issued, select the S. Stop button. Rack Collect End *OPEN* 2017/01/23 18:28 Workplace Reagent Calibration QC Utility Stop							
		Alarm List			Stop				
		Code Module Level	Alarm	Date/Time					
		001-501891 AU1 Caution	Sample Short	2017/01/23 18:20					
					S. Stop				
		Alarm : Sample Short Code : 001-501891 Rack No.: 50189, Position: 1 Module : AU1 Level : Caution Description							
		The sample volume is insufficient for the sample probe A aspiration. The subcategory code indicates the rack ID and the cup position. E.g. Subcategory code No. (XXXXXY) XXXXX: rack ID Y: cup position Remedy							
		a. Check that the sample volume is sufficient: If it is not, add the sample, and then rerun the test. b. If the tip of sample probe is dirty, wipe off the outer wall of sample probe with a clean cloth moistened with alcohol. c. Contact our service representative, if alarm recurs.							
		Maintenance	Delete	New Alarm Sound	Close				

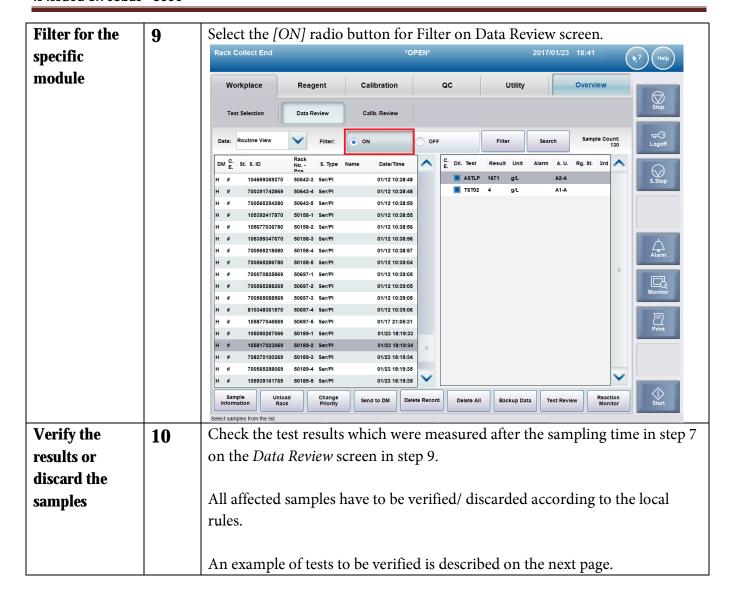
Att FSN-CPS-2017-005 How to proceed whenever the system alarm "Sample Short" or "Abnormal Aspiration" is issued on cobas® 8000

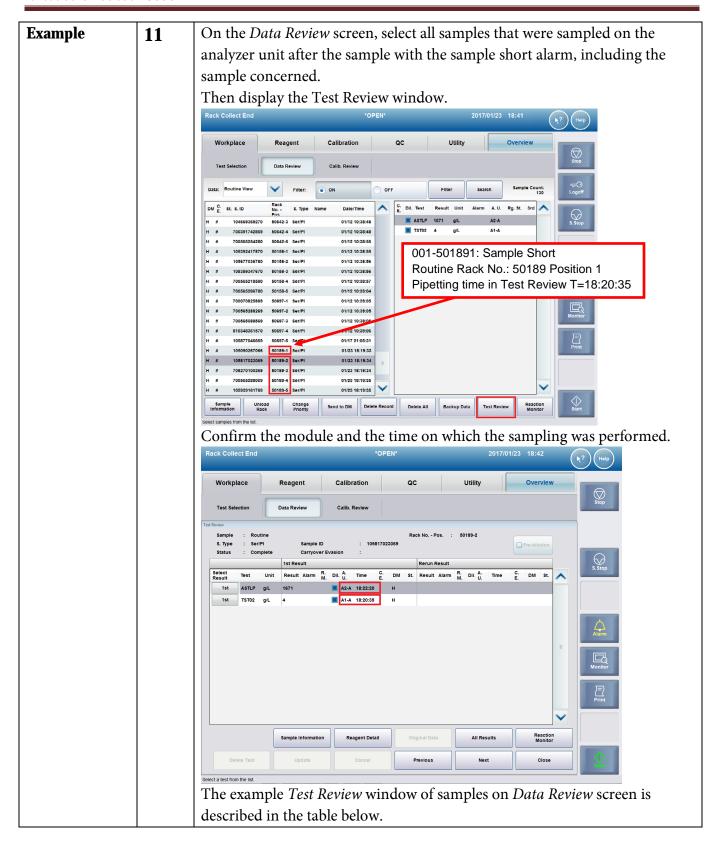
	Step	Action					
	3b	b) When the [S. Stop] window appears, choose [Yes]. S.Stop Are you sure? Yes No					
Wait until racks are unloaded	4	Wait until all of racks are collected in the unloading area. (Waiting time may vary depending on the condition of the ordered analysis)					



Check sample	6	Check							
volume		a) the sample volume in the sample container, and							
		b) whether there is any substance adhered to the sample probe.							
		No action is required when the sample volume is insufficient, and the sample probe is clean. When there is sufficient sample volume, replace the sample probe and move on to step 7.							
Module and	7	Check the module and the sampling time for which the alarm was issued in							
sampling time		the Test Review screen (Workplace-Data Review-patient sample (in sample							
in Test Review		list)-Test Review).							
		Rack Collect End *OPEN* 2017/01/23 18:29							
		Workplace Reagent Calibration QC Utility Overview							
		Workplace Reagent Calibration QC Utility Overview							
		Test Selection Data Review Calib, Review							
	Test Review Sample : Routine Rack No Pos. : 50189-1								
		S. Type : Ser/PI Sample ID : 105090267066 Status : Complete Carryover Evasion :							
		Select Test Unit Result Alarm M. Dil. U. Time E. DM St. Result Alarm M. Dil. U. Time E. DM St. Result Alarm M. Dil. U. Time E. DM St. Result Alarm M. Dil. U. Time E. DM St. Result Alarm M. Dil. U. Time E. DM St.							
		1st ASTLP g/L Samp.S H I							
		1st TST02 g/L Samp.S ■ A1-A 18:20:35 H I ■ O							
		Alarm							
		Monitor							
		Prin							
		Sample Information Passage Passage And Passage Reaction							
		Sample Information Reagent Detail Original Data All Results Reaction Monitor							
		Delete Test Update Cancel Previous Next Close							
		Select a lest from the list.							







Rack	Test	Alarm	A.U.	Time	St.	Judgment of measurement result
50189-1	TST02	Samp.S	A1-A	01/23 18:20:35		Target for verification (Sample for which the sample short alarm was issued) Time T=18:20:35 Module A1-A
	ASTLP				М	
50189-2	TST02		A1-A	01/23 18:20:39		Target for verification (pipetted on module A1-A after 18:20:35)
	ASTLP		A2-A	01/23 18:22:20		Target for verification (sample pipetted on module A1-A after time 18:20:35)
50189-3	TST02		A1-A	01/23 18:20:42		Target for verification (pipetted on module A1-A after time 18:20:35)
	ASTLP		A2-A	01/23 18:22:26		Target for verification (sample pipetted on module A1-A after time 18:20:35)
50189-4	TST02		A1-A	01/23 18:20:46		Target for verification (pipetted on module A1-A after time 18:20:35)
	ASTLP		A2-A	01/23 18:22:32		Target for verification (sample pipetted on module A1-A after time 18:20:35)
50189-5	TST02		A1-A	01/23 18:20:49		Target for verification (pipetted on module A1-A after time 18:20:35)
	ASTLP		A2-A	01/23 18:22:38		Target for verification (sample pipetted on module A1-A after time 18:20:35)