

Field Safety Notice

Re.: Field Safety Notice- Applicable to your LANTIS™ Oncology Information System Server

Attention: Radiation Oncology Department

Dear Customer,

This letter is intended to inform you about a potential safety risk related to patient treatment when using LANTIS™ Oncology Information System Server software.

What is the issue and when does it occur?

Select Radiation Oncology products from Siemens Healthineers are affected by the Microsoft Windows SMBv1 vulnerabilities (<https://technet.microsoft.com/library/security/MS17-010>).

The exploitability of the vulnerabilities depends on the actual configuration and deployment environment of each product.

A LANTIS system infected by the so called “WannaCry” malware can cause the following:

- A total system down
- Loss of patient data

This may have major impact on the documentation and quality of the entire patient treatment.

What will Siemens do to address this issue?

Siemens Healthineers is preparing an update for the affected LANTIS systems to fix the Microsoft vulnerability to avoid that WannaCry can cause an infection of the system.

In the meantime we strongly recommend the following:

- If patient safety and treatment is not at risk (in particular when device is in stand-by mode), always disconnect the uninfected product from the network.
- Reconnect the product only after the provided patch or remediation is installed on the system.

In addition, Siemens Healthineers recommends:

- Ensure you have appropriate backups and system restoration procedures.
- For specific patch and remediation guidance information contact your local Siemens Healthineers Customer Service Engineer, portal or our Regional Support Center.

Please include this Field Safety Notice in your Siemens LANTIS System Owner Manual, where it should remain.

The relevant National Competent Authority will be informed of this Field Safety Notice.

We regret any inconvenience that this may cause, and we thank you in advance for your understanding.

Sincerely,

signed Dr. Gabriel Haras
Head of Business Segment RO

signed René Lennert
Head of RO Segment Quality Management

This document is valid without original signature.