

---

## **Urgent Field Safety Notice**

Commercial name of the affected product: SANO Liftkar PT electric stairclimber

FSCA- identifier: 09.01.2017

Type of action: preventive replacement of handle units

---

Date: 09.01.2017

Attention: SANO Liftkar PT product users

### **Details on affected devices:**

Devices with serial numbers from 20061377 to 20105770

### **Description of the problem:**

Due to an incident with one handle (cracks in welding area of handle unit, which resulted in a breakage) decision was taken by SANO to inspect handles of above defined serial numbers. In order to keep downtime of device low, SANO will send sufficient new handles to its partners for replacement. Inspection of replaced handles needs to be done by SANO after return of parts to its premises in Austria.

### **Advise on action to be taken by the SANO distributor:**

- Replace handles with new one (sent by SANO)
- Send replaced handles to SANO for inspection
- Document serial numbers
- Replacement to be completed until approx.. mid of 2017

### **Transmission of this Field Safety Notice:**

This notice needs to be passed to all concerned SANO partners (as information for end users). All partners will be provided by SANO with lists of serial numbers of concerned devices, as well as with instructions of how to execute this job.

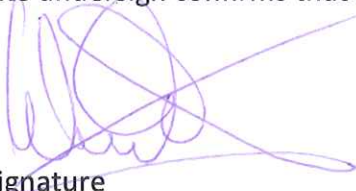
### **Contact reference person:**

Manfred Winkler / managing director SANO GmbH

[m.winkler@sano.at](mailto:m.winkler@sano.at)

+4372395101010

The undersign confirms that this notice has been notified the appropriate Regulatory Agency



Signature